

RETURN INSTRUCTIONS

Your complete satisfaction is important to us.

You may return most items* within 30 days of receipt of your order for a full refund or exchange provided the items are unopened, in original packaging and are in new and resalable condition. Shipping charges are non-refundable.

Between 30 days and 90 days you may return most items* to receive an account credit in the amount of the return that you may use on future purchases.

Shipping charges are non-refundable. Return shipping fees may be refunded in the event of a manufacturer's defect, items shipped in error or items damaged in transit. If this is the case, please contact customer service for a return shipping label and retail all packaging so a shipping claim can be processed.

*Personalized items, embroidered or laser etched items, items covered under manufacturer's warranty, DVD's, books, used or chewed toys and flea & tick products are not returnable.

Drop-shipped items, dryers, clippers and shears may need to be returned directly to the manufacturer and are subject to a restock fee. Please contact customer service for more specific information regarding the return of these items.

Return Form

To expedite your return, please complete this form and enclose it with your package.

Name: _____

Phone# _____

Order# _____

Email Address _____

Step 1 Please check one.

- Refund amount of purchase (for items returned within 30 days of date shipped).
- Exchange for another item up to 90 days from date purchased.
- Credit on account for the amount of refund. (Up to 90 days from date of purchase).

Step 2 Return: Please list item information for item being returned.

	Reason	Item#	Item Name	Qty.
①				
②				
③				

Reason Codes:

1 - Did not like style/fabric/color	5 - Wrong size
2 - Did not perform as expected	6 - Not as described/pictured
3 - Shipping damage	7 - Defective
4 - Wrong item shipped	8 - Other

Step 3 Exchange: List item(s) you want to replace item(s) returned.

	Item #	Size	Item Name	Color	Qty.	Price
①						
②						
③						

Address returns to:

Return Center
 Customer Service: Attention Returns
 165 Howard Street
 Phillipsburg, NJ 08865